

## TERMS OF RENTAL 2022 - ACCOMODATIONS

**RESERVATION:** the reservation will be effective only after the return of the completed rental contract dated and signed, and after the reception of your account in a delay of 14 days.

In the case of a reservation made less than 30 days before the arrival date, full payment will be requested at the time of booking.

**PAYMENT OF THE BALANCE OF THE STAY:** the balance of the stay is payable 30 days before the day of arrival. No reduction will be granted in the case of late arrival or early departure. The balance to be paid corresponds to the tariff on the contract.

No reduction will be applied if the number of people present is less than the number of people mentioned on the contract; however, if the number of people present is greater than the number of people mentioned on the contract, a supplement will be invoiced to you according to our current rates.

Our prices are inclusive of VAT; VAT is applicable according to the rates in force.

**CAUTIONS:** A deposit of 200 € for the accommodation and 50 € or 80€ (depending on the accommodation) for the cleaning in separate check and for each accommodation (possible by CB). These will be returned upon departure, provided that the accommodation is returned in the same state of cleanliness as on arrival, complete and in good condition. In case of early or early departure, the deposit is returned within 8 days, subject to possible deductions for cleaning or repairs. Such a departure is tantamount to an acceptance of the decision on the possible deduction of all or part of the security. The deposit of 50 € (or 80€) will be retained if the accommodation has not been cleaned properly before departure.

**INVENTORY:** The equipment of each lodging is the subject of an inventory given to the tenant who is required to check it on arrival and to report any anomaly. No inventory of entry will be made with the staff of the campsite

The tenant must deliver the duly signed inventory form to the reception on the day of arrival. Any form not rendered implies acceptance by the tenant (the signing of the rental contract is proof); No complaint will be possible without signed form of state of the place. The departure inventory will be carried out by the camping staff on the day of departure.

**RENT:** The prices of the hirings are all expenses including water, gas and electricity charges. In addition: city tax. Rates include VAT; The VAT is applicable according to the rates in force.

In the case of pricing spread over 2 periods, the tariff will be calculated in proportion to the tariffs corresponding to each of the periods.

**ACCOMMODATION:** For security and insurance reasons, it is strictly forbidden to exceed the number of occupants provided in each rental. Bed linen, kitchen and bathroom linen and cleaning products are not provided. The rentals are strictly non-smoking.

**DATE AND STAY:** The stays start from 3 pm on the day of arrival and end at 10 am on the day of departure.

Arrivals are until 7.30 pm: after this time, the tenant will have to notify us.

If the tenant does not show up on the day mentioned on the contract without informing the campsite, the rental will remain at his disposal for 24 hours; After this time we can re-dispose of the rental and the amount paid will remain vested.

**PROCEDURE RULES:** The signing of this rental contract also constitutes acceptance of the campsite's internal regulations, which can be downloaded from our website: [www.camping-vendee-lamotte.com](http://www.camping-vendee-lamotte.com). It can be handed to you upon your arrival or be sent to you in advance at your request.

### **CANCELLATION:**

In the event of your cancellation, you will be entitled to the following severance pay:

- If you cancel more than 60 days before your arrival, the 30% deposit will be refunded to you (- application fees and cancellation insurance if contracted)

- If you cancel between 60 days and 30 days before your arrival, the 30% deposit will be acquired at Camping de la Motte

- If you cancel less than 30 days before your arrival, the total amount of the stay will be withheld.

**All cancellations must be sent to us by registered letter with A.R, as evidenced by the date of the post.**

To obtain a possible reimbursement in the event of cancellation of your stay, we invite you to take out cancellation insurance when signing your rental contract, effective with our partner Campeze Couvert. In the event of cancellation, notify the campsite of your withdrawal as soon as an event occurs preventing your departure by post or email. If the claim is provided for in the general conditions (available on the website [www.campeze-couvert.com](http://www.campeze-couvert.com) or from the campsite), notify the insurer within 48 hours and provide all the necessary information and supporting documents.

**INSURANCE:** We decline all responsibility in case of loss or theft of objects, as well as deterioration inside the hirings: we strongly advise you to check that your liability insurance covers well the incidents that may occur during your stay.

**AUTHORIZATION OF DISSEMINATION:** We may have to take a picture to redo our site, advertising ... If you do not wish, you will have to notify by registered mail before your arrival.

**VISITORS:** Visitors must report to the reception desk or be expelled from the campsite; they will pay the fee - visitor rate - and they must respect the rules of procedure. Their vehicle will be parked in the car park at the entrance.

**PETS:** Pets are not allowed in our hirings.

**SECURITY:** The pond of the campsite is fenced and closed with a gate. No child shall enter without unaccompanied adult. Panels installed around the pond remind you. In the event of an incident, the campsite discharges itself of all responsibility.

Children not able to swim and not accompanied by an adult should not enter the pool area alone. Swimming shorts are prohibited at the pool.

"Mediation of consumer disputes: In accordance with the provisions of the Consumer Code concerning" the mediation process for consumer disputes", the customer has the right to use the mediation service offered by Camping de la Motte free of charge. The consumer law mediator thus proposed is CM2C - 14, Rue Saint Jean - 75017 PARIS.

WE ATTEST TO HAVE TAKEN KNOWLEDGE OF THE GENERAL CONDITIONS OF BOOKING.

Done at : \_\_\_\_\_ On : \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

Tenant's signature

Preceded by the words "read and approved"

M. & MME PIVETEAU,

Sites et Paysages Camping De La Motte

